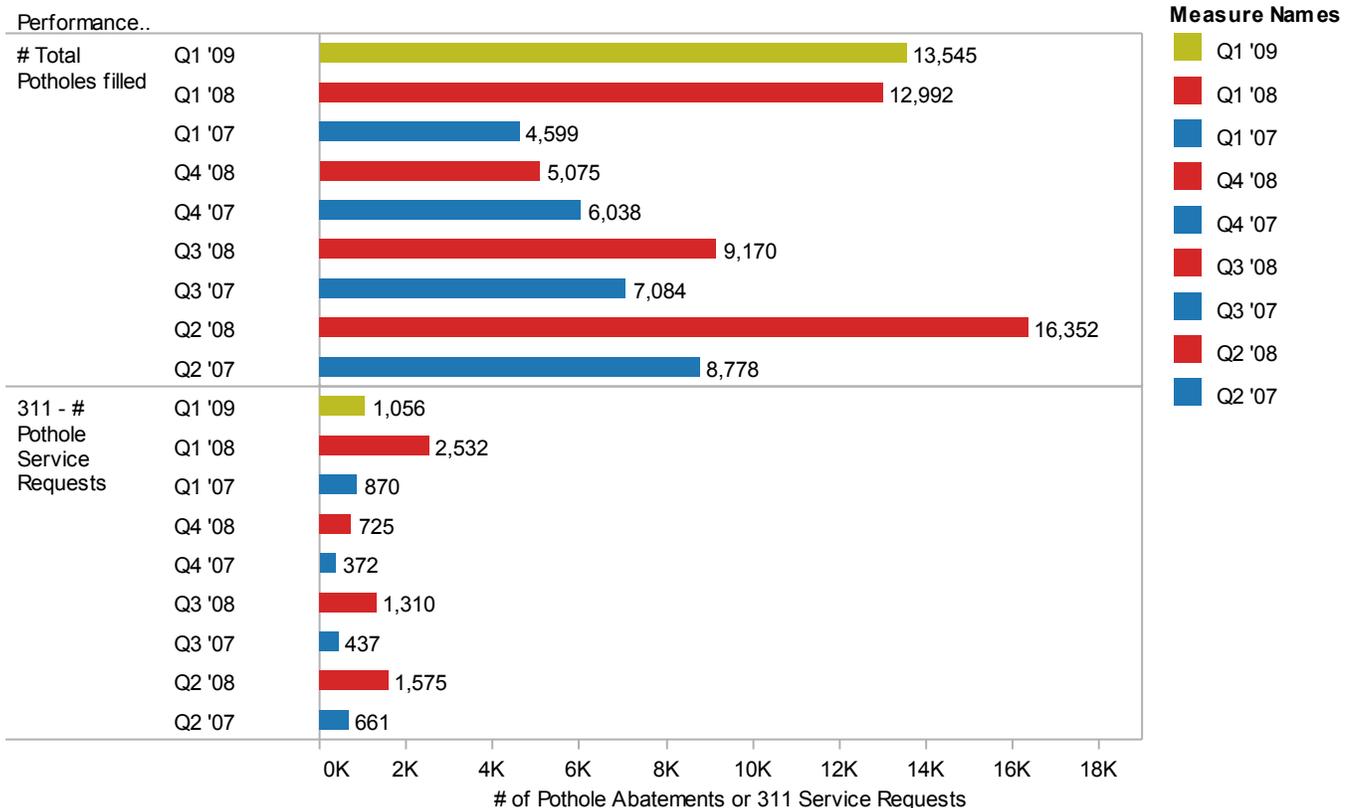


Department of Public Works Pothole Abatements



Mayor Ravenstahl AGENDA GOAL: Economic Development - Improve infrastructure. Governing Smart and Operating "Green" - Measure performance to manage resources to do more with less.

DESCRIPTION: Department of Public Works (DPW) staff are responsible for ensuring the safety, maintenance, engineering, and construction of streets within the City. Pothole rehabilitation work may be influenced by the physical and demographic characteristics of each reporting jurisdiction, good or bad weather, new state or federal mandates, budget cuts, citizen preferences, council priorities, material quality, and climate. Each pothole filled (abated) requires a Square Yard surface measurement to calculate the tons of material consumed. Potholes perpetually are the most popular (approximately 5,000 per year) type of requests for service received by the Mayor's 311 Service Center.

ANALYSIS: The Q1' 09 data is indicating a 4% increase over the same Jan-Feb-Mar period last year. These increases in abatements demonstrate that citizens expect, and receive, swift pothole repairs. Although Q4 '08 abatements were fewer than Q4 '07, that was the only reduction during the past five quarter year-to-year comparisons. It is clear that DPW has a high performing streets maintenance capability that abates potholes without waiting for a 311 complaint notification. However, if overall street structural conditions are deteriorating at an accelerating rate increasing the investment in the number of street miles scheduled to be repaved or rebuilt may be the only option to reduce pothole related maintenance activities.