

311



When and how to use 311

Call 311 for Neighborhood Problems, Not Emergencies

Traffic problems
Pot holes
Litter
Graffiti
Illegal parking
Abandoned buildings



Call 311 for City Information

City office phone numbers
City and neighborhood events
Volunteer opportunities
Senior Services

Calling 311 What do I do?

Explain the problem
Write down the tracking number
to check on your question



You can also contact 311 ONLINE

Fill out a service request on the
Pittsburgh 311 website
MyBurgh app
Tweet: @311PGH



Get the myBurgh app for Android & iOS!
myBurgh is Pittsburgh's 24/7
resource to notify the city's 311 call
center of non-emergency issues.

